

# Homecare

## Support Services

Delivered with Empathy, Dignity & Respect

Supported Living, Enhancing Lives



Empathy Care  
East Anglia

As an **independent, family run organisation** based on the Norfolk/Suffolk border, we offer a **24 hour service** for those who need care and support in their own home. Care is provided by our dedicated team of trained, courteous and professional Carers.

Tel: **01379 773 333** Email: **info@empathy-care.co.uk**

**www.empathy-care.co.uk**

# What our clients say...

*“ I am from a Social Service management and highly qualified care background, so I know what to expect from a very good home care agency. Empathy Care go the extra 10 miles, always arrive on time, have excellent communication skills and the clients happiness, health and needs always comes first. It is a pleasure to see such wonderful care being provided. My loved one was very happy with the care from day one...amazing! We feel blessed to have found Empathy Care! ”*

Karen P (Daughter of Client/Service User)

*“ Following a very unhappy time with another Home Care Provider, I turned to Empathy Care to look after my Father. I'm so glad that I did. My Father now has a smile on his face again and can't speak highly enough of the Carers. The Carers are always polite, have a smile on their face, go the extra mile and deliver care as my Father wants it to be. They are kind, considerate, understanding, never rush him and treat him with the utmost respect (his words, not mine). I can now relax knowing he is being looked after as he deserves to be. I can't recommend Empathy Care highly enough. Thank you for all your help, support and making him happy again. ”*

Alicia R (Daughter of Client/Service User)

Registered with the Care Quality Commission: 1-822233470



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Brief example of our services:

- **Support with daily living tasks**
- **Support with personal care**
- **Medication management**
- **Support with dementia**
- **Palliative care**
- **Respite Care**
- **24 hour live in care**

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